Cash/ Check Member Payments

2017 - Spring Edition

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Overview

Member Payments allow the user to enter payments into the Office system as they are received by members. Depending on the club's operations, there are several payment options available. These options include Cash/Check, Credit Card, Credit Card Auto Payment, and Bank ACH.

In this guide, we will discuss how to enter a Cash/ Check Payment, as well how to edit existing payments.

Furthermore, Clubessential offers web based payments that are automatically synced to the Office system for reporting purposes. If your club is not currently configured to accept one of these payments, and you would like to do so in the future, please contact your Account Manager for additional information.
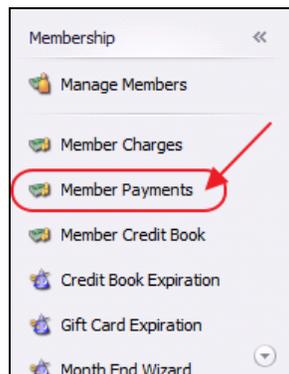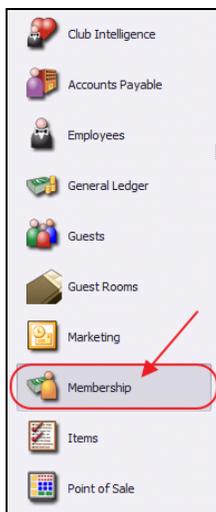
Use Case(s)

- A Club receives a Cash/ Check payment from a member and needs to enter the payment into the system.
- A Club posts the wrong payment amount to a Member and needs to edit the posted payment.
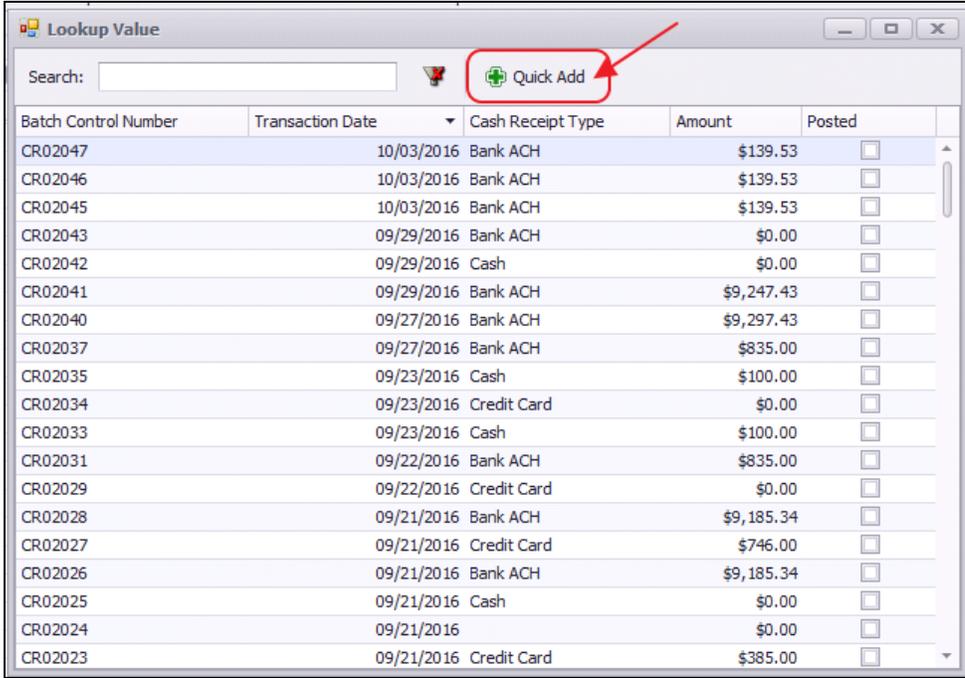
Accessing the Tool

To access **Member Payments,**

1) Select **Membership** from the left user menu, and then choose **Member Payments.**
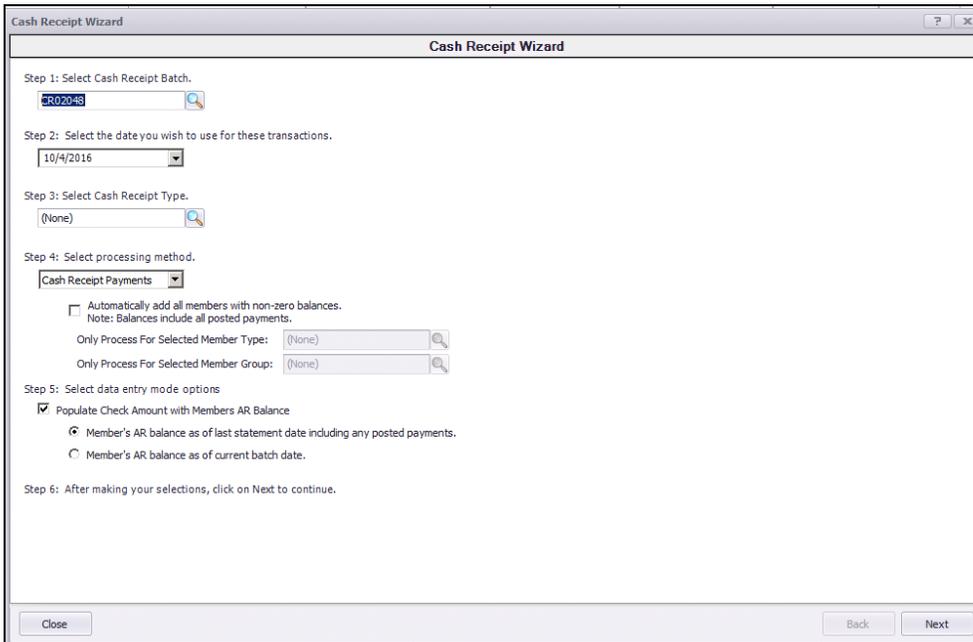
2) Select, **Quick Add**.


3) The **Cash Receipt Wizard** will launch.

Cash Receipt Wizard

The Cash Receipt Wizard is designed to help simplify the payment entry process. Please see instructions below.

Cash Receipt Wizard - Screen 1 (Payment Specification Screen)

To enter a new payment, please follow the below steps in sequential order.

Step 1 - Select the **Cash Receipt Batch**. When creating a new batch, the system will default to the next available batch number.
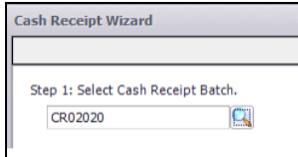
Step 2 - Verify the **Transaction Date.** This is date the transaction will post to member's account and to the General Ledger.
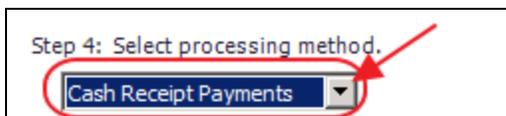

Step 3 - Select the **Cash/ Check,** Cash Receipt Type by selecting the lookup**. Cash Receipt Types** specify which GL account to debit, and the payment type to process.
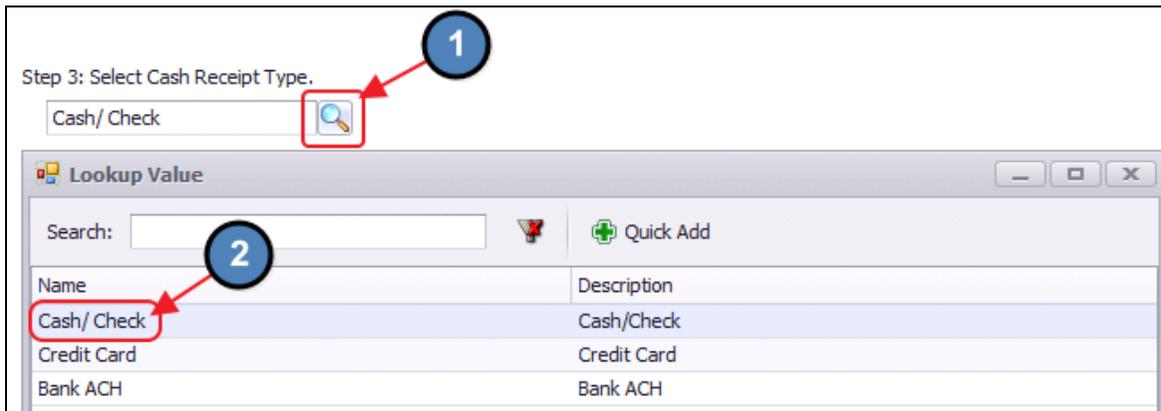
Step 4 - Select the **Cash Receipt Payments** Processing Method.

For **Cash Receipt Type**, **Cash Receipt Payments** processing method should default, therefore, move to **Step 5**.

Step 5 - Select data entry mode options.

Populate Check Amount with Members AR Balance - Checked by default, the check amount on the next screen will equal the member's AR Balance due. This is used to help quicken the payment entry process.

> **A) Member's AR balance as of last statement date including any posted payments -** If selected, the check amount entered on the next screen will be equal to the member's AR balance as of the last statement date including any posted payments. This is the preferred option.

> **B) Member's AR balance as of the current batch date -** If selected, check amount entered on the next screen will be equal to the member's AR balance as of the current batch date.
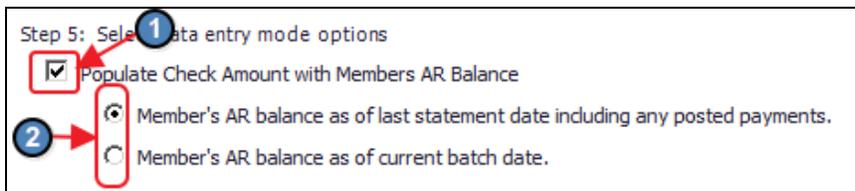

Step 6 - Click, **Next.**
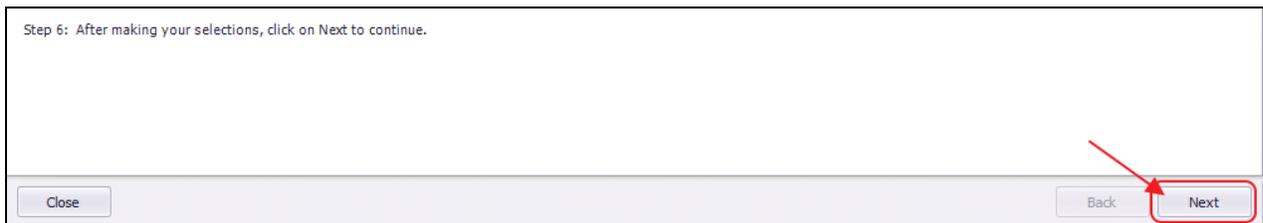
Cash Receipt Wizard - Screen 2 (Payment Entry Screen)

The following **Payment Entry** screen will appear next based on selections made in Screen 1 of the Wizard. The Payment Entry screen is used to specify the member, payment amount, and the AR account. Please follow the below instructions:

1) Select the **Member** by utilizing the lookup button, or simply begin typing the Member's name.
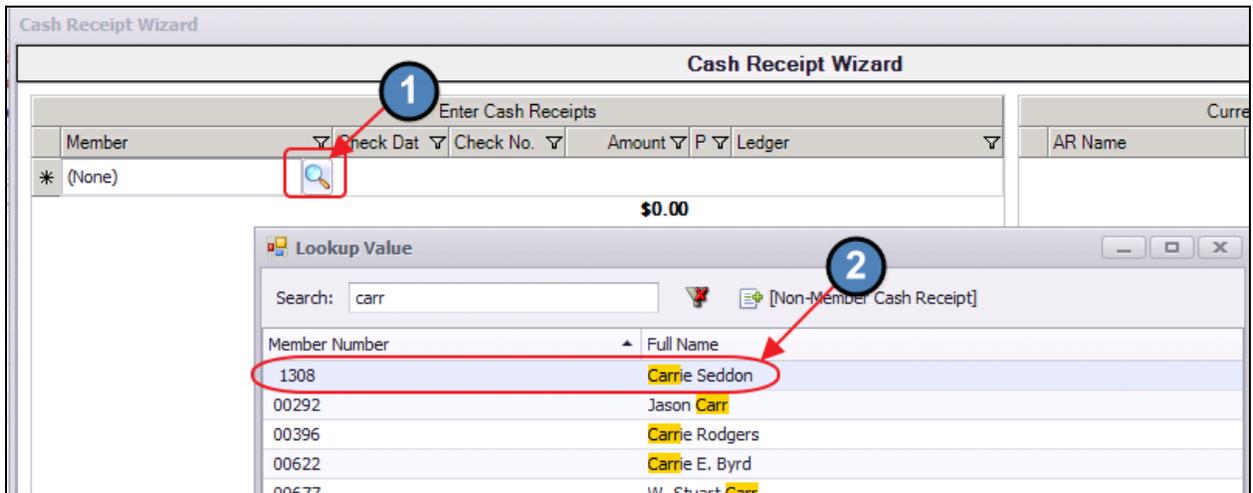
The member's AR Balance will populate on the right side of the screen.
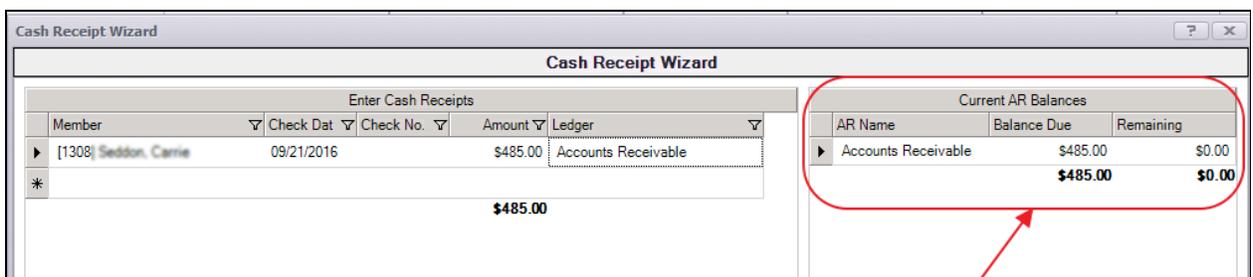
2) Enter the **Check Date**. The system will default to the date the payment was entered.

3) Enter the **Check Number** of the check received. Cannot be left blank.

4) Enter the **Amount** of the check. If specified in **Step 5** of previous screen, the system will automatically enter the AR Balance due of the member in this field, however the amount can still be edited if this not the correct payment amount.

5) The Primary AR Account linked in System Settings will populate into the **Ledger** field.
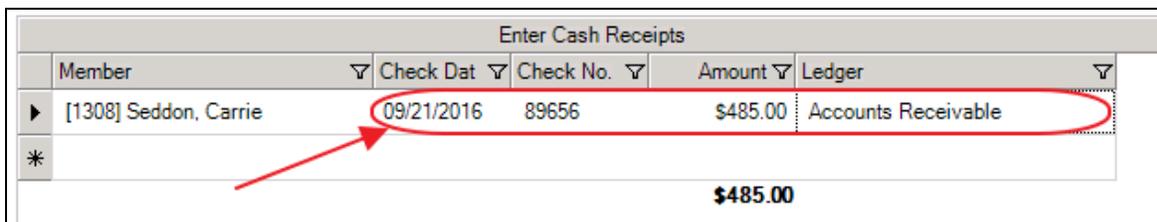
Enter additional payments on the next line as applicable.

6) When entry is complete, click **Finish**.

Batch Exit and Re-Entry

Note: To exit batch prior to batch completion, click **Close** at any time. Batch will automatically be saved, and can be re-opened by selecting **Member Payments** and choosing the appropriate batch from the **lookup** list.

Print Deposit Slip

Once **Finish** has been selected, system prompt "**Would you like to print a deposit slip?**" will appear.
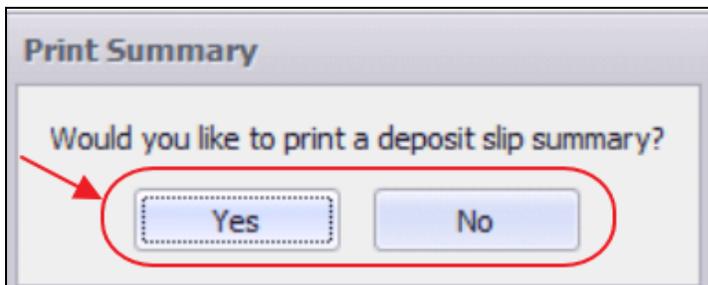
Click **Yes** to load the Cash Receipt Deposit Summary, and select printer icon to print the deposit slip. After the slip has printed, close the Cash Receipt Deposit Summary and the Payment Batch will generate.

Click **No** to proceed directly to generating the Payment Batch.

Post the Payment

Payment batch will appear for batch review. Verify the GL posting is correct and select **Post Batch**.

Payments will post to Member accounts as noted in this Member's Profile.
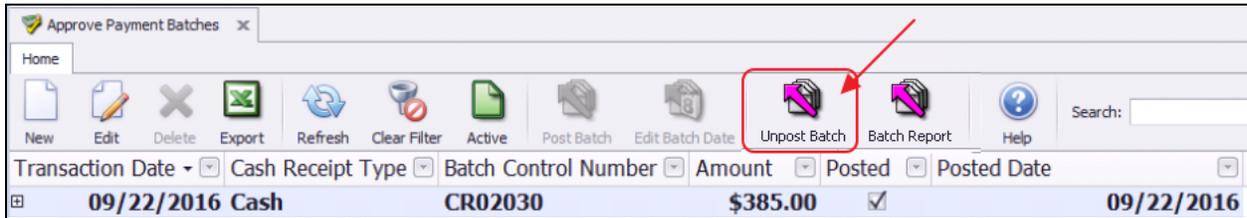

Editing Posted Payments

All Payment Batches can be unposted unless they are flagged within a bank rec, in which case the system will not let the user unpost the batch.

To unpost a Payment Batch, please navigate to the **Membership** menu and select **Approve Payment Batches.**
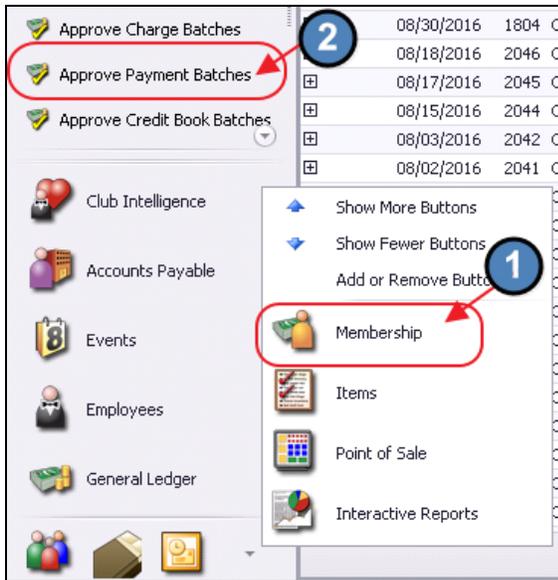
Click to select the **Payment Batch** that needs unposted and choose **Unpost Batch**.

In addition, once a Payment Batch is unposted, the edits can only be made within the **Cash Receipt Wizard** found via **Member Payments**. Select the unposted Payment Batch from the lookup and make the necessary edits.
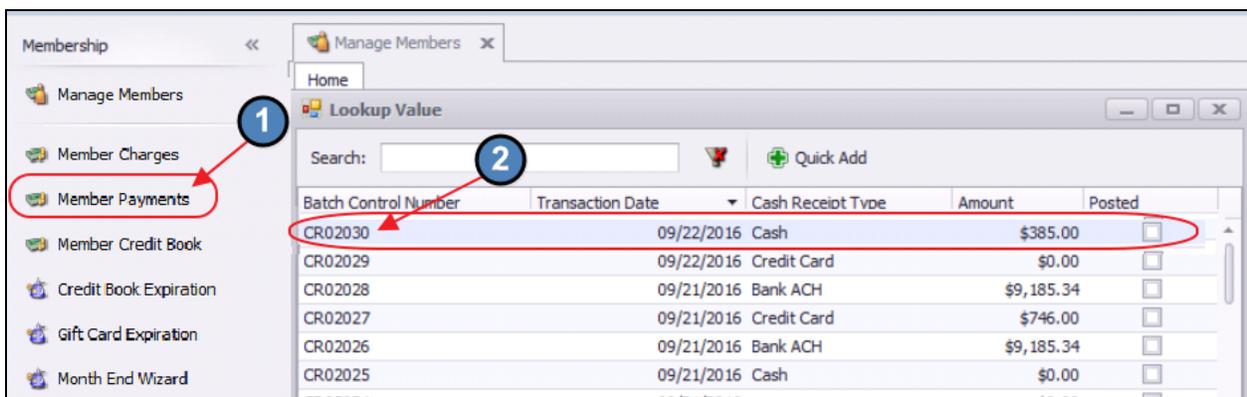
Select, **Next** to move to the payment entry screen.

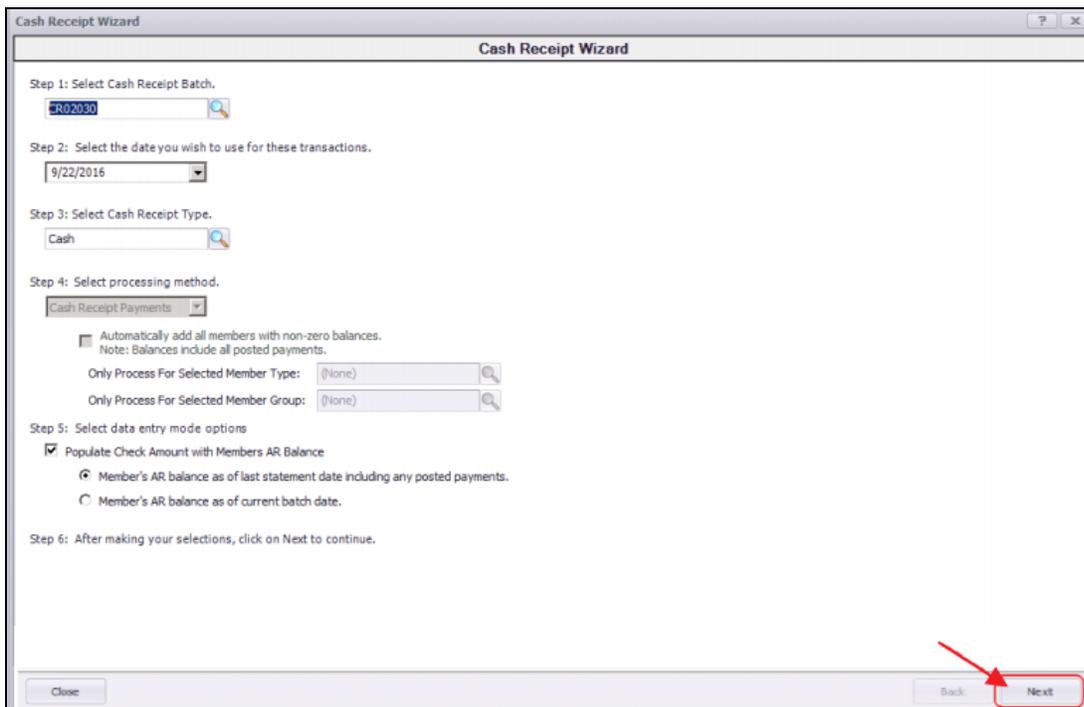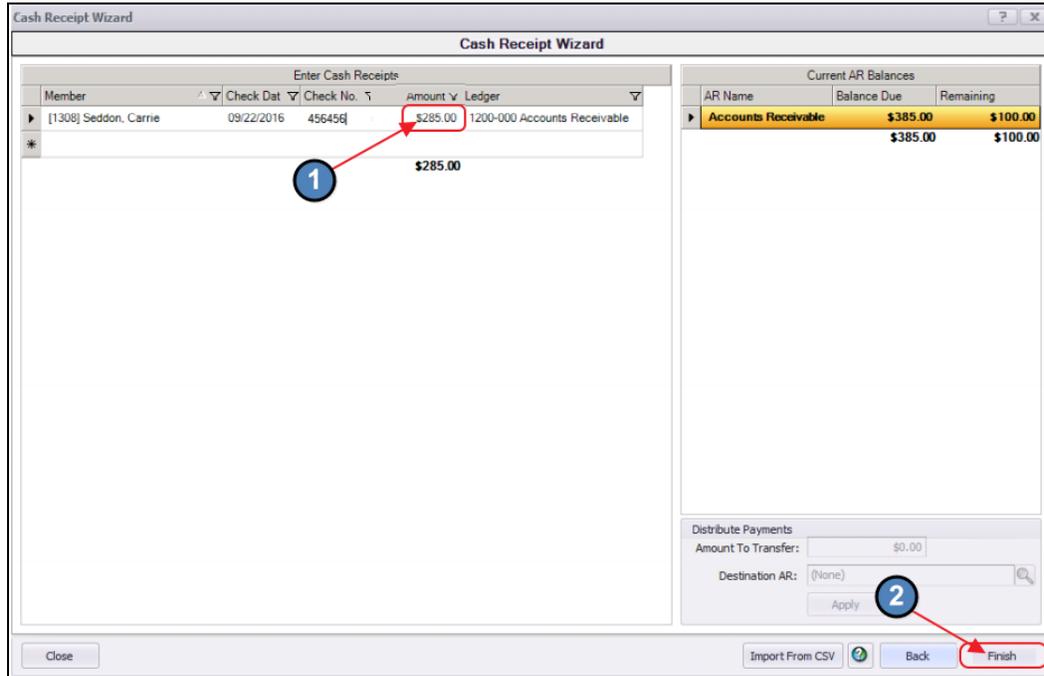Make any needed adjusts to the payment, select **Finish**, and proceed to post the batch as normal.

Best Practices

Perform bank recs timely to ensure cash postings are properly reconciled.

Frequently Asked Questions

Can I have multiple payment types in the same batch?

Batches are intentionally limited to one payment type to assist with the processing and the reconciling of the payments.

I accidentally entered the wrong amount for a cash payment, how do I fix this?

Unpost the batch using the **Approve Payment Batches** function. Then, re-open batch (through the Wizard) to correct payment amount. Re-post when finished.